



IT INFO FOR STUDENTS

Password

Please change the password provided to you with your University account. You should also enroll in our self-service registration so you have the ability to change your password if forgotten. Click on the link above to go to the password reset portal to do so.



Anti-virus

The University requires all devices to have anti-virus software installed. You are able to choose between free or paid versions. If you have questions about which to use, contact us at studenttechsupport@newhaven.edu.



Computer

We have a list of recommended MINIMUM computer specifications. You can also see the available discounts from Dell and Apple. Click on the link above for more information about computers.



Microsoft Office

As a student you can download Microsoft Office for free. You also get 5TB of OneDrive cloud storage. Click on the link above for instructions on how to get your copy now.



Xfinity on Campus

Residential students have access to Xfinity on Campus streaming. This service is available using a Roku, Roku smart TV, mobile device, or web browser. Click on the link above for more information.



Gaming & Streaming Devices

All gaming and streaming devices must be registered in order for them to work on our guest network. Click on the link above to register before arriving on campus.



Printers on Campus

You have access to printers in the residence halls, and in the library. You are provided with printing funds by the University every semester. Click on the link above to get instructions on how to set them up on your device.



Canvas

canvas@newhaven.edu

203-589-0720

Email 24/7, Call (M-F)

Click on the link above for more information about Canvas



Campus Card

ccard@newhaven.edu

203-932-7062

Monday-Saturday hours vary Click on the link above for more information about Campus Card.

Located in the One Stop



Student Tech Support

studenttechsupport@newhaven.edu

203-932-8324 (option 2)

Monday-Friday 8:30-4:30

Click on the link above for more information about support.

Located in the Campus Bookstore



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